



Welcome to PureView Health Center

Patient Portal / Internet

A portal is available for patients so that you may communicate securely with your provider and care team, request appointments and refills and view test results. Please ask the front desk staff for enrollment information and assistance.

Prescriptions

A pharmacy is available on-site for your convenience. PureView patients are eligible for discounted medications. The pharmacist will contact your provider.

Billing and Insurance

We bill Medicare, Medicaid and all private insurances. A sliding fee scale is available for patients who qualify. No one will be denied care due to inability to pay.

To talk to someone about billing questions, call 406.500.2113. To discuss possible insurance options or to find out if you are eligible for insurance, call 406.457.0000.

How to Contact Us

Call **406.457.0000** 24 hours a day, seven days a week. During regular business hours we can help you with scheduling an appointment, contacting a member of your care team, or other requests. Non-urgent messages will be answered the same day if received prior to 4 pm. After hours urgent phone calls will be connected to our medical providers. Our providers will return after hours calls within 30 minutes.

What do I do in an emergency or if I need hospitalization? If you need immediate medical attention, please call 911 or go to the emergency room.

Medical Clinic Hours

Monday - Thursday 7:30 am - 5:30 pm
Friday 7:30 am - 5:00 pm
Walk-Ins 8:00 am - 11:00 am

We provide same-day appointments for both urgent and routine care. Early morning and late afternoon appointments are also available.

Dental Clinic Hours

Monday - Thursday 7:00 am - 5:00 pm
Friday 7:00 am - 12:00 pm
Walk-Ins 8:00 am - 10:00 am



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A Fresh Look at Health

PureViewHealthCenter.org

Welcome to PureView Health Center

A Patient Centered Medical Home



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A Fresh Look at Health

1930 9th Ave., Helena, MT 59601 | 406.457.0000 | Fax 406.500.2128

Medical Home

The Medical Home is defined as “an approach to providing comprehensive primary care that facilitates partnerships between individual patients, their providers, and when appropriate, the patient’s family.”

As your medical home, we are responsible for:

- Listening to your questions and concerns and explaining things to you in an easy-to-understand way
- Coordinating your overall care, sending you to trusted specialists if needed
- Providing you with same-day appointments
- Providing instruction on how to access care when the office is not open
- Providing clear instructions about your treatment goals and future plans at every visit
- Working with you to set goals that you would like to work on for your health

Team Based Care

Our care teams are made up of providers, nurses, medical assistants, care managers, diabetes educator, case managers, pharmacist and support staff.

Our care team members practice evidence-based care and will provide you with information and tools that have been proven to help patients better manage their health. They take the time to get to know you as a whole person and make an effort to develop a strong relationship with you.

Integrated Behavioral Health

PureView practices an integrated health-care model which means counselors and physicians work together in the clinic to provide screenings and brief therapies for established PureView Health Center patients. It is another way to say that we care for the whole person.

The Behavioral Healthcare Team provides timely and personal follow up to the PureView primary care providers. Some of the services the team provides include:

- Close collaboration with our primary care providers at and between primary care visits
- Brief counseling for targeted concerns—this usually is completed within 3-4 months or intermittently over several months
- Medication consultation
- Brief and limited case management
- On-site group therapies
- Referrals to other community resources

Medication Assisted Treatment

Medication Assisted Treatment (MAT) is the use of FDA-approved medications, in combination with counseling and behavioral therapies, to provide a “whole-patient” approach to the treatment of substance use disorders.

How to Get the Most from Your Care

- Patients are encouraged to choose a provider and care team. It is important to maintain a relationship with your care team to assure that they know you and can coordinate your care.
- Tell us if you do not understand something that we said or ask us to explain it in a different way.
- Bring a list of your medications (name, dose, how often you take it) to each visit.
- Provide your health history and share any changes in your health.
- Tell your provider if you saw a specialist or had a medical test that we did not set up for you.
- Ask your other health care providers (hospital, ER, specialists, mental health providers) to send us their notes so that we can best coordinate your care.
- It is important that you share your Preferred Care Provider's (PCP's) name with any other providers that care for you.

